

Patient-Centered Medical Home Advisory Council
Meeting Minutes
May 2, 2012

Office of the Commissioner of Securities and Insurance (CSI) Conference Room, Helena, and by phone

Members present

Paula Block, Montana Primary Care Association
Dr. Doug Carr, Billings Clinic
Dr. Paul Cook, Rocky Mountain Health Network
Dr. Janice Gomersall, Montana Academy of Family Physicians
Dr. Jonathan Griffin, St. Peter's Medical Group
Dr. Jay Larson, Independent Provider
Todd Lovshin, Allegiance Life and Health Company
Bob Olson, MHA
Bill Pfingsten, Bozeman Deaconess Health Group
Dr. Tom Roberts, Western Montana Clinic
Claudia Stephens, Montana Migrant and Seasonal Farm Worker Council
Lisa Wilson, Parents, Let's Unite for Kids-PLUK
John Hoffland, DPHHS Medicaid, Passport to Health
Kristin Juliar, Montana Office of Rural Health
Carol Kelley, Bozeman Deaconess Internal Medicine Associates

Marlin Sander for Rick Yearry, REC
Kirsten Mailloux, EBMS
Dr. Fred Olson, BCBS MT
Dr. Jerry Speer, Benefis Health System

Members absent

JP Pujol, New West Health Services
Dr. Deborah Agnew, Billings Clinic
Bernadette Roy, CHC-Partnership Health Center
Dr. Rob Stenger, Grant Creek Family Practice, St. Patrick's Hospital
Cindy Stergar, CHC-Butte Silver Bow Primary Care Clinic

Interested parties present

Kris Franqui, Pfizer
Kristianne Wilson, Billings Clinic

CSI staff present

Christine Kaufmann
Christina Goe
Amanda Roccabruna Eby – Minutes Recorder

1. Dr. Carr called the meeting to order and took roll at 1:10pm.
One change was recommended to the previous minutes (3. Process of moving and building support for legislation) to clarify that in addition to recommending the commissioner's office sponsor PCMH legislation, the council should also ask a legislator to request a bill draft for PCMH. The Council agreed the discussion had occurred and asked that the current meeting's minutes reflect a decision affirming that point. **Todd Lovshin moved and Dr. Olson seconded a motion to approve the minutes from the last meeting. The motion passed unanimously.**
2. Report from the NASHP state team
Council members Kristin Juliar, Paula Block, Jon Griffin, and Christine Kaufmann of CSI reported on their trip to North Carolina for the NASHP State Practice Transformation Learning Community. Dr. Carr is also part of the state team but was unable to attend the North Carolina meeting. The technical assistance grant will continue for a year. State team members who attended the meeting were impressed by the regional networks, the data collection from various avenues, the amount of collaboration, and the structure of the care management program within the context of the network. North Carolina's program showed strong alignment of various programs committed to improvement. The AHEC there has a strong relationship with Medicaid for funding care management. They have data on improved outcomes in quality and cost savings. **The council asked the state team to request from North Carolina a salary**

structure and detailed job description for care coordinators/managers. The council also asked the state team find out if individual practices in Montana could have access to resources or practices in North Carolina for peer-to-peer support and intervention.

3. Discussion of revised work plan

Members agreed that all the tasks to date on the timeline had been completed. The timeline into the future focuses mostly on legislation. The council discussed additions to be made to the work plan timeline. It should continue to align the various initiatives that are going on until the bill passes and a program can begin. The council should also collect data on what is happening in the private sector with NCQA-recognized practices now. This data will be helpful in support for the legislation.

Members also discussed setting up a communication network between the practices that are already NCQA-recognized and those on the journey. The network could include a list serve, conference calls, and webinars. The council can also work with the REC on educating practices on technology. The REC will continue to assist the subcommittee with developing quality metrics. The item under June 2012 should be removed because it isn't an appropriate task for the council; CSI will approach the legislature since they will be requesting the bill draft.

CSI staff members were directed to revise the work plan to include these ideas and other ideas from the NASHP team and circulate them for additional input.

4. Bill draft discussion

- Section 1 (2) The Council revisited the need to be more specific about the standards and concurred that the current language was preferred.
- Section 3 (1) The Council approved the new language regarding appointment of "health care provider[s]" who "represent the perspective of primary health care providers."

A member recommended the appointments remain at five for the Commissioner and four for the Governor, but that the Commissioner appoints two of the providers. **After discussion the council agreed the Commissioner should appoint two providers and one consumer, while the governor would appoint one provider and two consumers. The payer appointments would remain as drafted.**

The council discussed the likelihood that large practices would be able to support participation of a provider and small independent providers would not. There was additional discussion on the need for the new commission to have clear guidelines for avoiding financial conflicts with its members.

Dr. Olson moved and Dr. Speer seconded a motion to forward the next edited bill draft to the Commissioner as a recommendation of the PCMH Advisory Council and ask her to submit the draft as an agency bill from CSI. The motion passed unanimously.

The Council agreed to independently ask a legislator to submit a bill draft request for PCMH.

5. Process/strategies for moving legislation

The Council agreed to set up legislative subcommittee to work with CSI staff from now into the 2013 legislative session and directed the council to solicit voluntary membership to the subcommittee. Dr. Carr, Todd Lovshin, Lisa Wilson, and Paul Cook volunteered. Members expressed the hope that Bob Olson of MHA and Jean Branscum of MMA would volunteer to join them. The initial tasks of the subcommittee were identified as follows:

- a. Find a hold-over Senator to request a bill draft
- b. Draft a fact sheet about the bill for educational purposes based on content of the webinars
- c. Recommend broad circulation of the draft and a process for organizing feedback
- d. Secure support for the draft legislation among organizations such as Montana chapters of AAFP, ACP, and AAP, MMA and MHA that have expressed support for PCMH generally
- e. Draft a “work plan” for generating support for legislation

6. Direction to subcommittees

a. Education

Dr. Carr reported that the webinars are continuing and have been well attended and well received. The next one is May 15th, and the final one on May 31st. Council members were complimentary. The next meeting is May 9th at noon.

b. Quality Metrics

Dr. Griffin reported that the Quality Metrics Subcommittee will meet on May 9th at 1:30pm and will attempt to reach agreement on a smaller set of quality metrics. He stressed that the most important thing is to get started with a system for gathering and using data and that providers should have great flexibility in selecting the targets for quality improvement that make sense to them and that align with incentives from payers. Dr. Griffin intends to ask the committee to assess its need to continue and perhaps re-form as a practice transformation subcommittee. It might contact practices that participated in the webinars and see what else they need to take the first step. **The Council directed the subcommittee to put up on the webpage, more information about resources and organizations that can help practices begin transformation.**

7. Review of webinars (included in Education report, above)

8. Public Comment was included throughout the meeting

9. Review of Schedule

- a. The two existing subcommittees will meet on May 9th, Education from 12 noon to 1:30 and Quality Metrics from 1:30 – 2:30.
- b. The new legislative subcommittee will meet prior to the June 6th meeting of the full council; once membership is confirmed, a date and time will be announced.
- c. Full Council will meet **BY PHONE** on June 6th. This was scheduled as an in-person meeting, but the anticipated agenda does not warrant the drive time for those out of town.

10. The meeting adjourned at 2:55